Southwestern Bell	Residential	888-729-1438	http://navigation.helper.realnames.com/framer/1/113/default.asp?realname=Southwe
1	Small Business	800-832-6328	stern+Bell&url=http%3A%2F%2Fwww%2Eswbell%2Ecom&frameid=1&providerid=11
StarBand	Support	888-4-starband	http://www.starband.com/index.htm
TWC	CS - Residential Technical support CS - Business	512-485-5555 512-531-2345 (Austin) 888-739-9298 (outside Austin) 512-485-6815	res: http://www.timewarneraustin.com/road_runner/ bus: http://timewarner broadband.com/flash/advantage1.shtml
WideOpenWest	1	866-496-9669	http://www.wideopenwest.com/index.html

Company	Technology	Service Area(s)	Web Address	Additional Information
Adelphia Communications	Cable modem	National Only in those cable areas that have been upgraded	www.adelphia.net	
Advanced TelCom Group Inc	DSL	California, Oregon, Washington, Nevada, Maryland New York	www.callatg.com	
AIR2LAN	Wireless	Jackson, Miss.; Houston, Tex.; New Orleans, La.; and Montgomery, Ala.	www.air2lan.com	
Alltel	DSL Wireless	23 U.S. states, primarily in the Southeast and Midwest	www.alltel.com	
AOL Time Warner	Cable modem DSL	National	www.aoltimewarner.com	
AT&T Broadband Corporation	Cable modem	National Only in those cable areas that have been upgraded	www.att.com	
AT&T Wireless	Wireless	National	www.attwireless.com	****
BayRing Communications	DSL	New Hampshire	www.bayring.com	
BellSouth	DSL Wireless	9 Southeastern states	www.bellsouth.com	Owns 40% of Cingular Wireless with SBC
Birch Telecom Inc.	DSL	Alabama, Georgia, Kansas, Missouri, North Carolina, Oklahoma, South Carolina, Tennessee and Texas	www.birch.com	
Broadband.com	DSL Cable modem Satellite	National	www.broadband.com	
Broadwing	DSL Wireless	National	www.broadwinginc.com	Formed by the merger of IXC Comm. and Cincinnati Bell
				Offers wireless through subsidiary, Cincinnati Bell and DSL through subsidiary, ZoomTown.com
BTI Telecom Corp.	DSL	Southeast US	www.btitele.com	
Cablevision Systems Corp.	Cable modem	New York tri-state area	www.cablevision.com	

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Ceragon	Wireless	National		
Networks		radional	www.ceragon.com	
Charter	Cable modem	National Only in those	www.chartercom.com	
Communications		cable areas that have		
		been upgraded		
Choice One	Cable modem	Michigan	www.coast.net	
Communications				
Comcast	Cable modem	National Only in those	www.comcasttel.com	
Telecommunicat		cable areas that have		
ions Inc.		been upgraded		
Commonwealth	DSL	Eastern Pennsylvania,	www.ct-enterprises.com	
Telephone		, , , , , , , , , , , , , , , , , , , ,	The state of the s	
Company				
Connect	N.C.I	National	www.connect.com	
Communications	DSL			
Corp.				
				<u> </u>
Covad	DSL	National	www.covad.com	Recently emerged
Communications				from bankruptcy
Inc.				
Cox	Cable modem	National Calcius these		
Communications	Cable modem	National Only in those	www.cox.com	
Communications	•	cable areas that have	į	
D.T.D.E.G.M.A.V	N.C.I	been upgraded	1	
DIRECWAY	DSL	National	www.directv.com	
	Satellite			
DSL.net Inc.	DSL	National	www.dsl.net	
EarthLink	Cable modem	National	www.earthlink.com	
	DSL			
	Satellite			
	Wireless			'
FiberComm L.C.	DSL	Sioux City, Iowa, and	www.fibercomm.net	
		North Sioux City, South		
		Dakota		
Florida Digital	DSL	Florida	www.floridadigital.net	
Network			_	
Focal	DSL	22 top U.S. markets:	www.focal.com	
Communications				
Corp.				
Frontier	Wireless	Richmond, VA	www.frontierbb.com	
Broadband LLC	ļ	·		
Gilat Satellite	Satellite	National	www.gilat.com	
Networks				
(Spacenet Inc.)				
Frontier Corp.	DSL	24 states	www.frontieronline.com	Recently purchased
				by Citizens Comm.
Green Mountain	Cable modem	Vermont	www.greenmountainaccee,n	
Access	DSL		et	
Globalcom	DSL	National	www.global-com.com	

	Wireless			
HighSpeed.com	DSL	Washington, Oregon, California	www.highspeed.com	
Immeon Networks LLC	Satellite Wireless	National	www.immeon.com	
InfoHighway Communications Corp.	DSL	Major markets in Northeast and Southwest	www.infohighway.com	
Insight Communications	Cable modem	Kentucky, Indiana, Illinois, Ohio, California, and Georgia	www.insight-com.com	
Integra Telecom	DSL	Minnesota, North Dakota, Oregon, Utah, and Washington	www.integratelecom.com	
IP Communications	DSL	Texas, Oklahoma, Kansas and Missouri	www.ip.net	
Lightship Telecom	DSL	Northeast	www.lightship.net	
LiveWireNet	DSL	Colorado	www.livewirenet.com	
Log On America Inc.	DSL	National	www.loa.com	
MCI WorldCom	DSL Wireless	National	www.wcom.com	MMDS/ITFS two way services in smaller markets
McLeodUSA Inc.	DSL	National	www.mcleodusa.com	In Chapter 11 bankruptcy
MegaPath Networks	DSL	National	www.megapath.net	
Network Plus Inc.	DSL	Eastern US	www.npi.com -	
New Edge Networks	DSL	29 states generally west of the Appalachian Mountains,	www.newedgenetworks.com	
NewSouth Communications Corp.	Cable modem	26 cities in Southern US	www.newsouth.com	
Nextel	Wireless	National	www.nextel.com	???
Nucentrix Broadband Networks	Wireless	Texas, Oklahoma, and Midwest	www.nucentrix.com	MMDS/ITFS in smaller markets
NTELOS Inc.	Wireless	Mid-Atlantic region	www.ntelos.com	
Pac-West Telecomm Inc.	DSL	Western US	www.pacwest.com	
PanAmSat Corp	Satellite	National	www.panamsat.com	Commercial only

Pegasus	Satellite	National	www.pgtv.com	
Communications				
Corp.				
Penn Telecom	DSL	Pittsburgh	www.penntele.com	<u> </u>
PhatPipe 	DSL Wireless	National	www.phatpipe.com	
Primus Telecommunicat ions Group	DSL Satellite	National	www.primustel.com	
Qwest	DSL Wireless	Western U.S.	www.qwest.com	
RCN Corporation	Cable modem	Boston, New York, Philadelphia, Chicago, San Francisco and Washington DC	www.rcn.com	Overbuilder
RoadRunner	Cable modem	25 states	www.roadrunner.com	Owned and operated by Time Warner Cable.
5BC	DSL	South Central US, Upper	www.sbc.com	Cingular - wireless
Communications Inc.	Wireless	Midwest, California, Nevada, Connecticut		provider - joint venture with BellSouth
Speakeasy.Net	DSL	18 major cities in US	http://www.speakeasy.net	
Sprint Corp.	Wireless	National	www.sprint.com	MMDS/ITFS
Sprint PCS	Wireless	National	www.sprint.com	2.5 G mobile
StarBand Communications Inc	Satellite	National	www.starband.com	
TelePacific Communications	DSL	7 major metropolitan areas in California	www.telepacific.com	
US Unwired	Wireless	41 markets in southern Tennessee, eastern Texas, southern Arkansas, Mississippi, Alabama, the Florida panhandle, and significant portions of Louisiana	www.usunwired.com	
Verizon Communications Inc.	DSL Wireless	Northeast U.S.	www.verizon.com	Verizon Wireless, a partnership formed between Verizon and Vodafone Airtouch

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ViaNet Technologies	Wireless	National	www.vianet.com	Recent merger with Comm-Services Corporation (CSC)
Viasource Communications	DSL Satellite Wireless	National	www.viasource.net	
WideOpenWest	Cable modem	Colorado, Illinois, Indiana, Michigan, Ohio	www.wideopenwest.com	
Winstar Telecommunicat ions Inc.	Wireless	National	www.winstar.com	In bankruptcy
XO Communications Inc.	DSL Wireless	Major metro markets	www.xo.com	

Business Details

Earthlink DSL Pricing (upstream and downstream speeds are the same)				
144 KBPS IDSL	\$129			
192 KBPS sDSL	\$139			
384 KBPS sDSL	\$199			
768 KBPS sDSL	\$289			
1.1 MBPS sDSL	\$349			
1.5 MBPS sDSL	\$399			
add bandwidth after initial installation	\$99			
Web Hosting	\$17.95/month			
includes:	ļ			
60MB disk space				
4GB mo. Traffic allowance	}		`	
10 mailboxes				

Qwest DSL Pricing: *							
	Downstream	Upstream	M-to-M	1 Year	3 Year	5 Year	
Qwest DSL Pro Deluxe	640 KBPS	256 KBPS	\$55.00	NA	NA	NA	
Qwest DSL Pro 640	640 KBPS	544 KBPS	\$66.00	\$64	\$62	\$60	
Qwest DSL Pro 1 MBPS	1 MBPS	1 MBPS	\$88.00	\$84	\$80	\$76	
Qwest DSL Pro 4 MBPS	4 MBPS	1 MBPS	\$165.00	\$160	\$155	\$150	
Qwest DSL Pro 7 MBPS	7 MBPS	1 MBPS	\$275.00	\$269	\$263	\$257	
ISP Charges	Charge/Mo.	Email Accts.	Static IP A	ddresses			
Standard	\$21.95	2	0		ĺ		
OfficeWorks	\$34.95	5	1		<u> </u>		
Qwest DSL Modem Kits							
Cisco Routing Modem	\$295	An Ethernet router that plugs into & sits next to the computer; allows multiple computer networking, share 1 DSL line.					
Intel PRO/DSL PCI Internal Modem	\$150	A PCI card that fits into a slot inside the computer.					
Intel PRO/DSL PCI External Modem	\$150	Connects to PC's	USB port.				

^{*} does not include and ISP

Southwestern Bell Pricing:								
			1	}	ì	SBCIS		Dynamic IP
	Downstream/Upstream	Target	Mo. Fee	Term	Installation	Installation	Equipment	Addresses
Basic DSL	384K-1.5M / 128 KBPS	Res/Bus	\$49.95	none	+	included	\$99	1
Basic DSL Value Reward Promotion	384K-1.5M / 128 KBPS	Res/Bus	\$49.95	annual	*	included	free	<u> </u> 1
Enhanced DSL	384K-1.5M / 128 KBPS	: Res/Bus	\$64.95	none	\$200	\$100	**	5
	1.5-6 MBPS / 384 KBPS	Res/Bus	\$179.95	none	\$200	\$100	**	5
		•			1	1	incl. in MO	1
Enhanced DSL w/ Router Promo	384K-1.5M / 128 KBPS	Bus	\$74.95	18 mos.	\$200	\$100	fee	!
Enhanced DSL 90-day w/ Router	1.5-6 MBPS / 384 KBPS	Bus	\$74.95	19 mos.	\$200	\$100	included	 -

^{* \$0 (}self) or \$200 (technician)

^{** \$99 (}modem) or \$378 (router)

AT&T DSL

		Speed	
	Broadband Basic - 512K	Broadband Office - 1.5M	Broadband Turbo - 3M
	downstream/256K upstream -	downstream/384K	downstream/512
Features	\$69/month	upstream - \$169/month	upstream - \$279/month
	1st transfer free	1st transfer free	1st transfer free
Domain Name Hosting	\$25 one time fee	\$25 one time fee	\$25 one time fee
	\$7 per domain/month	\$7 per domain/month	\$7 per domain/month
Port Mapping	NA	NA	NA NA
Secure File Service	\$10/month for 10MB	\$10/month for 10MB	\$10/month for 10MB
Enhanced E-Mail			
Additional Accounts	\$3/month	\$3/month	\$3/month
		\$1/box across entire	\$1/box across entire
Virus Scanning	\$1/box across entire domain	domain	domain
		\$1/box across entire	\$1/box across entire
Larger Attachtment size 7MB	\$1/box across entire domain	domain	domain
Additional Storage			
	\$2.50/month for 5MB to	\$2.50/month for 5MB to	\$2.50/month for 5MB to
	\$15/month for 100MB	\$15/month for 100MB	\$15/month for 100MB
		\$50 one time;	\$50 one time;
	\$50 one time; \$24.95/month	\$24.95/month to	\$24.95/month to
Web Hosting	to \$99.95/month	\$99.95/month	\$99.95/month
Firewall	NA NA	\$30/month	\$30/month
Static IP	NA	NA	NA

Rates vary by market

# of à la carte options		Amt. of Discount
	2	\$10 off
	3	\$20 off
	4	\$30 off
	5	\$40 off
	6	\$50 off
	7	\$60 off

Bell South Pricing		
Static IP Addresses		\$50
Router	!	\$400
Modem	į	\$125

36-month term

requires local service as well in a complete choice package-installation and activation charges are waived services must equal at least \$100/month to get the installation and activation charges waived credit will be received for the \$50 charge for IP addresses

Comcast Commercial Comparison

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Target Environment	LAN Connection (1-100+	LAN Connection (1-8
Ţ.	PCs)	PCs)
Target Customer Base	Commercial	Commercial
# PCs Connected	1-100+	1-8
Backbone Network	5 Gbps, Tier 1 fiber optic IP network for fast, reliable Internet access.	New 5 Gbps, Tier 1 fiber optic IP network for fast, reliable Internet access.
Client Software	Customized MS Internet	None (MSIE recommended)
DMC/Demain Names	Explorer provided Yes - Customer selected	Optional - Customer
DNS/Domain Names	DNS subject to availability	selected DNS subject to availability.
Email Accounts	Comcast provides DNS- based branded email; user@company.com. Unlimited accounts.	Up to 8 accounts; user@mycomcast.com. Accessible via POP3/IMAP4/HTTP. Onsite mail pass-through optional.
Email Access Via Web	Included - Access to SMTP/POP3 account using CCIS-Lite Web Mail.	Included - Access to SMTP/POP3 account using Comcast Letterbox TM .
WebSpace Storage	Included - www.companyname.com. 125MB of storage. Additiona storage and features by contract.	CCIS OpenPort optional. Additional storage and I features by contract.
Equipment Included	Modem, router, server, firewall protection and caching server (file transfer, email and printing)	Modem and router.
Content Filtering	Proxy-based filtering optional Additional charges apply. Subject to availability.	Not available.
CCIS OpenPort™ optional)	Customized port pass- through. Additional charges apply. Subject to availability.	Customized port pass- through. Additional charges apply. Subject to availability.

Pricing	2-Yr. Term	3-Yr. Term	5-Yr. Term		
Internet Service-Lite		:			
Speed-Downstream	256 KBPS	256 KBPS	256 KBPS		
Price	\$225	¹ \$195	\$155		
Internet Service-2.0	: :	i I			
512 KBPS Downstream Speed	\$345	\$295	\$245		
768 KBPS Downstream Speed	\$535	\$465	\$375		
2 MB Downstream Speed	\$695	\$595	\$485		
Enhanced Messaging	branded email	for Lite service	is \$5/month/e	email address with minimum of 5	
Content Filtering	\$200 set up an	d \$2.50 per mo	onth per statio	n	
VPN for Remote Access	\$90 set up and \$45 / month				
Installation Charge	\$1295 unless in	nstallation is a	standard insta	ill which costs \$0	

Time Warner Cable			
Upstream/downstream Speed	# Users	Email Accts.	Price
768 Kbps/1.5 MB	20	10	\$199.95
768 Kbps/3 MB	20	10	\$249.95
1.5 MB/1.5 MB	unlimited	10	\$399.95
1.5 MB/3 MB	unlimited	20	\$599.95
2 MB/4MB	unlimited	20	\$999.95

Choice One	Download	Upload	M-M Cost	Emails	Users		
ADSL (for small business to browse the	3 MB	128 KBPS	\$39.95	5	up to 5		
web, email & talk/surf simultaneously	256 KBPS	128 KBPS	\$26.95	5	up to 5		
	:	!	1-Year	2-Year	3-Year	Email	
Choice Two	Download	Upload	Term	Term	Term	Accounts	Users
SDSL (for larger businesses to transfer	144 KBPS	144 KBPS	\$120	\$110	\$95	4	4 or more
files, video conferencing, web hosting,	256 KBPS	256 KBPS	\$175	\$160	\$145	unlimited	unlimited
hosting mail servers, WANs, email,	512 KBPS	512 KBPS	\$230	\$215	\$205	unlimited	unlimited
point-to-point connections, data only	768 KBPS	768 KBPS	\$315	\$295	\$270	unlimited	unlimited
	1024 KBPS	1024 KBPS	\$365	\$335	\$315	unlimited	unlimited
	1.544 KBPS	1.544 KBPS	\$435	\$395	\$370	unlimited	unlimited

Cox Communications Professional Monthly Rates					
	256 Kbps	512 Kbps			
# of Users	Upstream	Upstream			
1-5 Users	\$125	\$325			
6-10 Users	\$175	\$375			
11-15 Users	\$225	\$425			
16-25 Users	\$325	\$525			
26-50 Users	\$525	\$725			

	Includes	FW Sec.	Š	Š	Š
	Includes	LAN SW	οN	Yes	Yes
Edition		Cost	\$85 99	\$199.00	\$439.00
DirecWay Internet Access - Business Edition		Downstream	400 KBPS	750 KBPS	1 MB

Road Runner Business Class					
Advantage	Advantage Plus	Advantage Premier			
Single connection	Single connection	100 MB web site hosting @yourcompany.com			
5 email accounts	30 email accounts	5 GB bandwidth for web site visitors			
Up to 4 stations can be added *	Domain name registration or	30 email accounts @yourcompany.com			
Business Class tech support	transfer services	Domain name registration or registration service			
	Domain name resolution services	Domain name resolution services			
	Remote and POP-3 email access	Remote and POP-3 email access			
	Online email management	Online email management			
	up to 4 stations can be added *	Online web site control panel			
	Business Class tech support	Unlimited FTP			
		Comprehensive web trends reporting			
		Listing w/ web link in Business Resource Directory			

e-Commerce functionality

Domain Parking: one extra domain name

Information when called:
Dynamic IP Address - \$169.95
Web Hosting-\$24.95/month
includes: 99 email accounts

Plans:

1 Yr. - \$50 of installation

2 Yr. - \$50 off installation + 5% off monthly fee 3 Yr. - Free installation + 15% off monthly fee

5 GB transfer

Earthlink now offers DSL in the following cities AT&T Broadband Cities Albany, NY Harrisburg, PA Orlando, FL Atlanta, GA Minneapolis/St. Paul, MN Albuquerque, NM Houston, TX Palm Springs, CA Boston, MA Pittsburgh, PA Atlanta, GA Huntsville, AL Philadelphia, PA Chicago, IL Portland, OR Austin, TX Indianapolis, IN Phoenix, AZ Dallas, TX Richmond, VA Baltimore, MD Jacksonville, FL Pittsburgh, PA Denver, CO Sacramento, CA Jefferson City, MO Birmingham, AL Portland, OR Hartford, CT Salt Lake City, UT Boston, MA Kansas City, MO Providence, RI Jacksonville, FL San Francisco, CA Buffalo, NY Kansas City, KS Raleigh, NC Seattle, WA Los Angeles, CA Charlotte, NC Knoxville, TN Richmond, VA Miami, FL Spokane, WA Chicago, IL Lafayette, IN Sacramento, CA Charleston, SC Las Vegas, NV Salt Lake City, UT Cleveland, OH San Antonio, TX Lexington, KY Cox Communications CO Springs, CO Lima, OH San Diego, CA Columbia, MO San Francisco, CA Los Angeles, CA Arkansas Greater Louisiana Columbia, SC Louisville, KY Santa Barbara, CA Phoenix, AZ New Orleans, LA Columbus, OH Memphis, TN Seattle, WA Tucson, AZ Missouri Dallas, TX. Miami, FL Spartanburg, SC Bakerfield, CA Mississippi -Fort Worth, TX Middleton, OH Springfield, OH Humboldt, CA North Carolina Dayton, OH Milwaukee, WI St. Louis, MO Orange County, CA Omaha, NE Denver, CO Minneapolis, MN Stockton, CA Palos Verdes, CA **New Mexico** Detroit, MI Mobile, AL Syracuse, NY San Diego, CA Nevada Grand Rapids, MI Monterey, CA Tampa / Santa Barbera, CA Cleveland, OH St Petersburg, FL Oklahoma City, OK Greensboro NC Myrtle Beach, SC Connecticut Greenville, SC Nashville, TN Toledo, OH Gainsville, FL Tulsa, OK Terre Haute, IN Ft. Lauderdale, FL New Orleans, LA Ocala, FL Rhode Island Washington, DC Fort Wayne, IN New York, NY Gulf coast, FL Texas Hamilton, OH Norfolk, VA Middle Georgia Fairfax, VA **AT&T Business DSL Markets** Fredericksburg, VA Idaho Denver, CO Hampton Roads, VA Dallas, TX. Kansas Massachusettes Roanoke, VA Florida Baton Rouge, LA

Pittsburg, PA

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Richmond, VA

	Time warner Cable	
	California	Bakersfield, Los Angeles, San Diego
	Florida	Brevard, Seminole and Orange Counties
	}	Tampa Bay (Hillsborough and Penellas)
	Hawaii	Oahu
	Indiana	Indianapolis
	Kansas	Wichita
	Louisiana	Monroe, Shreveport
	Maine	Portland, South Maine
	North Carolina	Charlotte, Chapel Hill, Durham,
		Fayetteville, Greensboro, Raleigh,
		Wilmington, Newport, Jacksonville,
		Elizabethtown, Whiteville, Rocky
		Mount, Greenville, New Bern, Kingston
	Ohio	Akron, Canton, Cincinnati, Cleveland
		suburbs, Columbus (Time Warner),
		Columbus (Insight), Dayton-Western
		Ohio, Youngstown, Central Ohio
	Okiahoma	Oklahoma City suburbs
	South Carolina	Columbia
	Tennessee	Bartlett, Collierville, Cordova, Memphis,
		East Memphis, Germantown, Southeast
		Memphis
	Texas	Austin, Corpus Christi, El Paso,
		Houston, Laredo, San Antonio, Waco
	Michigan	Detroit
	Minnesota	Twin Cities (Time Warner)
	Mississippi	Jackson
	Missouri	Kansas City
	Nebraska	Lincolm
	New Jersey	Bergen
	New York	Albany, Binghamton, Corning Elmira,
		Ithaca, New York City, Norwich, Oneida,
		Oswebo, Rochester, Staten Island,
		Troy Saratoga, Syracuse
	∕irginia	Fairfax County
	Visconsin	Milwaukee, NorthEast Wisconsin
1	Jav sien na svelishia	in kirminanam Al (9/13/01 data)

Time Warner Cable

vay also be available in Birmingham, AL (9/13/01 data) ist is no longer available on the Internet.

Internet Access Provider System Requirements						
Provider	Win 95	Win 98	ME	2000	NT	MAC OS
AT&T	Y	Υ	Y	Y	4.0	
Bell South	Υ	Y	Y	Y	4.0	8.6-9.1
Charter	Y	Y			4.0	7.6.1
Comcast	Y	Υ Υ	Y	Υ	4.0	
Cox	Y	Y	Υ	Y	4.0	8.5
DirecWay		98SE	Y	Y		
Earthlink Satellite		98SE	Υ	Υ		
Earthlink DSL	95b	98/98SE	Y	Y	4.0	8 *
Frontier		Y	Υ Υ	Y		
Pegasus		98S E	Y	Ÿ		
Primus		98/98SE	Y	Y		
Qwest	Y	Y	Y	Υ	4.0	8.5
Southwestern Bell	Υ	Y	Y	Y	4.0	7.6-9.0
StarBand		98/98SE	Y	Y		
Time Warner	Y	Υ			Y	8
WideOpenWest	Y	Y	Y	Y		_

^{*} with Open transport 1.1.1 enabled

Promotions

AT&T	\$24.95 basic install & 3 months at \$29.95 per month; \$45.95 after promotional period
BellSouth	Basic Modem is \$75 and Ethernet Modem is \$125; activation fee is \$50 (customer receives a \$50 certificate if they sign up over the Web). Monthly fee is \$49.95
DirecTV DSL	order online and get the first three months for only \$19.99 per month; activation fee of \$49.99 waived
Qwest DSL	Intel single-user Qwest DSL included at no charge (regularly \$50) or
7/26-10/26/01	Cisco 67x multiple user Qwest DSL modem is just \$95 (regularly \$295) - save \$200
	Technician installation is included (regularly \$149.95) for new Qwest DSL Pro customers.
	The the Connected Home value package online and get free activation (\$99 value) plus unlimited use of a DSL modem.
Time Warner	Special rate of \$19.99 for three months (call 901-259-2225)
	Road Runner will include a free basic cable install when you pay for your Road Runner installation.
Comcast	Pay \$5 for cable modem rental and receive service free during last quarter of 2001.
Earthlink	through 9/30/01-equipment for \$399 and install for \$199 for satellite service
	DSL-save up to \$450 by signing up by 9/15-\$49.95 per month with free activation and equipment
	\$99/month for both StarBand Internet access and DISH Network's "America's Top 150" for only
StarBand	\$99.99/month
Southwestern Bell	(Expires 12/21/01) For a limited time only, order one year of Basic DSI Internet Service for only \$49.95 a
	month and get your choice of a \$199 SBC Value Reward selection, from a \$199 pre-paid GiftCard - that
	you can use like cash - to an MP3 Player with software packages, including a one-year subscription to
	PLuS (Premium Listener Service). Your \$199 SBC Value Reward consists of:
	* Free month of Basic DSL Internet Service with Prodigy - a \$49.95 value - after SBC Value Reward
	* Free high-speed DSL modem - \$99 value - after SBC Value Reward
	* Free Activation - save \$50 - after SBC Value Reward
	First month free, plus free installation with SelfConnect with ADSL service. Free equipment and
Frontier	installation worth \$500 with SDSL service.
	DirecTV DSL is offering its customers \$100 for any every friend and family member that's referred and
	subscribes to its service; plus, each person referred will receive the first three months at \$19.99 per month
DirecTV	(after that, it's \$49.99 per month).
Qwest	order Internet access by 1/4/01 and get \$100 rebate and 2 free months of service.

Last Updated 12/17/01

Numbers for Further Information

Provider	Department	Phone Number	URL
AT&T	residential	888-824-8159	http://www.attbroadband.com/services/products/InternetLearnMoreGeneric.html
	!	888-824-8105	
	business	888-824-8105	•
	to check availability	:	www.bss.att.com
Bell South	Sales (info or order)	888-321-2375	http://www.fastaccess.com/consumer/blsc_whatisdsl.jsp
Charter	Residential	800-211-4450	http://www.charter.com/products/internet/internet.asp
	Business	636-207-5100 x33300	
Comcast	Residential	215-673-6600	residential: http://www.comcast.com/
	Residential Internet	888-793-9800	
•	Business	888-205-5000	business: http://www.comcastbusiness.com/frames.asp?section=products_and _services&page=internet_services
Cox	Residential	623-322-2000	http://www.cox.com/Phoenix/CoxAtHome/default.asp
	Business	623-322-2000	http://www.coxbusiness.com/
DirectWay		877-705-6486	http://www.hns.com/direcway/intro.htm
Earthlink	DSL	800-327-8454	http://www.earthlink.net/dsl/
	Satellite	800-635-0373	http://www.earthlink.com/home/broadband/sate/lite/index.html
Frontier	Business	716-777-3282	http://www.frontierlightninglink.com/
!	Residential	716-777-3199 x9669	http://www.frontierlightninglink.com/
SWB	Sales/Ordering	888-792-3751 (residential)	http://www.swbell.com/DSL/0,5294,,00.html
Pegasus	cs	877-471-7488	http://www.hns.com/direcway/for_home/how_to_get_it/pegasus.htm
			http://www.skynettech.com
Primus	Technical Support	877-533-4277	http://www.isterra.com/primusHS.cfm?AgentID=100
	After Hours	800-478-2722	
Owest	Residential DSL	888-634-2599	http://www.qwest.com/jump/dsi/
	Business DSL	800-603-6000	